

Gift Certificate Regulations & Rules

- Gift Certificates fully expire five years after the issue date and cannot be used after the five-year period has passed.
- Gift Certificates are subject to a dormancy fee of twenty percent (20%) of the stated value of the Gift Certificate per year. (i.e. During the first year after issuance the Gift Certificate may be exchanged for products and services worth 100% of the stated value on the Gift Certificate; during the second year after issuance the Gift Certificate may be exchanged for products and services worth 80% of the stated value on the Gift Certificate; during the third year after issuance the Gift Certificate may be exchanged for products and services worth 60% of the stated value on the Gift Certificate; during the fourth year after issuance the Gift Certificate may be exchanged for products and services worth 40% of the stated value on the Gift Certificate; during the fifth year after issuance the Gift Certificate may be exchanged for products and services worth 20% of the stated value on the Gift Certificate; and, after the fifth year after issuance the Gift Certificate has expired and cannot be exchanged for products or services).
- Gift Certificates are redeemable towards the purchase of products or services from the Historic Elk Mountain Hotel only and are subject to the reasonable availability of such products or services. (Advance reservations may be required).
- Gift Certificates are not redeemable for cash, cash refunds, or the purchase of other gift certificates.
- Gift Certificates are non-transferrable.
- Gift Certificates are not redeemable for cash.
- Gift Certificates have no cash value.
- If the Gift Certificate recipient's order or bill is less than the stated value of the Gift Certificate, no change in cash or credit will be given upon use of the Gift Certificate for the difference between the amount of recipient's order or bill and the stated value of the Gift Certificate.
- If the Gift Certificate recipient's order or bill exceeds the amount of the Gift Certificate, he or she will be required to pay any remaining balance.
- The Historic Elk Mountain Hotel reserves the right to cancel the Gift Certificate and request an alternate form of payment if a fraudulent or fraudulently obtained Gift Certificate is presented. (Including Gift Certificates obtained with NSF checks, charge backs or stop payment funds).
- The risk of loss and title for Gift Certificates passes to the purchaser upon delivery. Replacement Gift Certificates can be obtained for a fee of \$25.